



NEWSLETTER SPRING 2015

FOR THE INDUSTRY



In This Issue:

- Brick Breaks
- Compliance of Electrical Equipment
- Construction in Bushfire Areas
- Dealer Members

Brick Breaks

Pull-out performance testing for different types of fasteners and bricks is underway at the University of Newcastle. We are just awaiting the final report which we should receive Friday. We will then collate this into a report with the drilling and previous testing undertaken and get a report to you next week"with a view to developing a 'minimum' specification for fastening which can be used on all brick types (not precluding other proven time tested options).

Reports in some parts of the industry indicate some builders have stopped using this type of brick and that there is a rumour that some brick manufacturers are considering or have stopped producing the LW bricks. Developments in this area

Following are a number of dealer comments on the issue of brick breaks as they have found and work practice management strategies-

"it is also common when replacing doors, have found many bricks have failed after original install we feel it's due to the operating movement of door our estimate would be between 5 and 6 a month."

"Our installers are constantly having to overcome brick breaks. Hollow bricks have always presented challenges. We have had a number of doors (not fitted) by us actually fall off the wall or partly fall. We are often refixing faulty bracket fixings during routine services work. Where we have identified bricks builders are using are substandard we have explained that steel back jambs will be fitted (150 x 50 x 2mm RHS or timber)"

"Only minor brick issues, as soon as we realize the brick is lightweight, we drill slowly and no issue. The issue is when cow boys have come in before us and are not careful and destroy the bricks and we have to try and repair."

"There have been talks with brick companies to resolve this and they say these bricks are not designed to hang any load from them. In saying that I now have to pick my installers on any Rendition job. We still have issues but we are getting away with it."

"I have advised our installers when drilling into these bricks to NOT use hammer on the drill. The vibration of the hammer can split the brick. We have had many issues and we drill a 6mm hole first then a 10mm to try and overcome the issue. In up to 30 cases the bricks have cracked straight thru or simply broken in half. A lot of the bricks have hairline cracks when we get to site. In these instances will use extended brackets to lower our fixings."

AGDA will keep you up to date with this brick issue

Compliance of Garage Door Openers

New electricity safety measures started 1 September 2015

Suppliers and traders must ensure electrical goods being sold to the public are safe. An updated Regulation supporting the *Electricity (Consumer Safety) Act 2004* commenced on 1 September 2015 and From 1 March 2016 all suppliers

must use the RCM as the compliance label.



The Regulation:

- increases fines for traders who sell unsafe electrical appliances from \$500 to \$1000 for each item
- requires a copy of the Compliance Certificate to be given to consumers within 7 days of a safety and compliance test being completed
- has stronger measures to deter unsafe and unauthorised interference with electrical installations. From 1 September you can view the Electricity (Consumer Safety) Regulation 2015 on the [NSW Legislation website](#).

AGDA has developed a summary of the regulations, particularly relating to GDOs and this is available from www.agda.org.au. Non-compliant products can cause significant risk of damage and injury. A Senate Inquiry and NSW Planning & Environment task force are investigating non-compliant building products being installed in Australia.



REGULATORY COMPLIANCE FRAMEWORK

This summarises the regulatory compliance framework (RCM) impacting all electrical products including garage door openers. Non-compliant products can cause significant risk of damage and injury. A Senate Inquiry and NSW Planning & Environment task force are investigating non-compliant building products being installed in Australia.

For more information about any of the content found within this flyer please contact AGDA

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ACCEPTABLE QUALITY; fit for purpose; acceptable in appearance and finish FREE FROM DEFECTS, SAFE, and durable; match any description provided; satisfy any extra promises made about them; no misleading or false claims

AUSTRALIAN CONSUMER LAW (ACL 2010)
Applies to: ALL; Manufacturers, Importers, Retailers & Service Persons
Specific Requirements: Covers Mandatory Injury Reporting and Warranty Statements
Regulatory Actions may include Product Recalls and Fines

ELECTRICAL SAFETY ACT
Regulator: State Based e.g. NSW Office of Fair Trading

Applies to: ALL electrical appliances; Manufacturers, Importers, Retailers & Service Persons.

General requirement products MUST be electrically safe meeting the requirements of AS/NZS 3820. Products must meet the requirements of the product specific standard, e.g. AS/NZS 60335.2.93.

EESS: ELECTRICAL EQUIPMENT SAFETY SYSTEM REGULATORY
Regulator: EESS
Jurisdiction: By state and territory except NSW.

Applies to: ALL electrical appliances, Responsible Supplier and Retailers

Specific Requirements: The Responsible Supplier of electrical equipment must be registered (entity manufacturing or importing into Australia). Declared articles (Level 3 products) must be registered.

Marking: The RCM must be applied to all in-scope products.

Regulatory Actions may include de-listing/de-registering of suppliers and products

EMC: EMR or RADIOCOMMUNICATIONS
EMC: Electromagnetic compatibility
EMR: Electromagnetic radiation

Regulator: ACMA
Jurisdiction: Federal.

Applies to: ALL electrical appliances, and the entity signing the Supplier Declaration of Conformity (SDOC).

Specific Requirements: The product must comply with the relevant standard with appropriate declarations and test reports held.

Marking: The RCM must be applied.
Regulatory Actions may include audits and fines

WIRING RULES
Regulator: State Based
Jurisdiction: State Based

Applies to: Installation of appliances that are fixed wired.

Specific Requirements: AS/NZS 3000 must be met, appliances must be suitable for application.

Australian Garage Door Association - 2015

An interesting comment on product compliance is the revelation that **Volkswagen** is alleged to have used defeat devices on diesel cars between 2009 and 2015 to circumvent the results of emissions test. Testing revealed Volkswagen cars were spewing out up to 40 times more pollution than allowed under Environmental Protection Agency limits.

Make sure your business is not put at risk from supply of non-compliant products

Construction in Bushfire Areas

After a long time lobbying AGDA now has a seat on the Standards Australia FP-020 Committee responsible for the AS3959 Construction in bushfire prone areas Standard. AGDA has been asked to prepare wording amending the Standard to contribute to clarification of a number of issues of concern in regulations including material specification and consequent certification issues for door components including seals for protection against ember attack.



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Joint AGDA/HIA Dealer Membership



Dealer members having joined or upgraded their membership to Joint AGDA/HIA include:

- Garage Door Solutions, Attwood, VIC
- North Vic Garage Doors, Shepparton, VIC
- KM Garage Doors Gates & Vacuums, Brookvale, NSW
- Queensland Door Doctors, Jimboomba, QLD
- Any Door & Gate, Girraween, NSW
- All Type Doors, Shepparton, VIC
- STY Metals, Wangaratta, VIC
- Tole Products Pty Ltd, Wollongong, NSW
- Baulkham Hills Doors, Kenthurst, NSW
- Express Door Services, Prestons, NSW
- Ultimate Garage Doors, Piara Waters WA
- Queensland Roller Doors, Brendale, QLD
- P J Garage Doors, Morningside VIC
- Doormation, Tullamarine VIC
- Jims Garage Doors, Maddington WA
- The Doorman, Kelso NSW
- JMH Garage Doors, Wingfield SA

AGDA Membership certificates etc. have been issued and HIA certificates will shortly follow. Dealers are urged to consider joint AGDA/HIA membership and take advantage of enhancing your business and accessing impressive benefits.

Odd Corner

In mid 2015 Les Sutherland of Express Door Services received this email and was a bit stunned at the proposition that he should provide product warranty for a customer driving into and damaging a garage door!

I purchased a sectional garage door from you around April 2013. Door works wonderfully and has no issues. Unfortunately by mistake when reversing out of the garage, I seemed to have damaged the lower section of the door (panel slightly bent and black nylon pivot is broken on the right hand side and reinforcement bar bent). Thus when using the garage door opener, door opens ok, but when closing it gets stuck and reverses automatically. Even when closing manually, I feel some resistance. First, I would like to know if this door is still under warranty and if not, I would like to have someone have a look at it and give me a quote (parts and labour) I appreciate you time and help on this.

International Industry Events



Expo Las Vegas 27 to 30 April 2016