

SURVEY OF GARAGE DOORS By STATE – 2010

		<u>QLD</u>	<u>NSW</u>	<u>WA</u>	<u>SA</u>	<u>VIC</u>	<u>TOTAL</u>
<u>State Distribution:</u>		223	227	62	39	35	586
<u>Surveys completed by:</u>	organisations	13	5	2	1	1	18
	technicians	17	23	4	4	2	50
Reported Door Statistics [were on 439 (75%) of the 586 survey forms]		<u>QLD</u>	<u>NSW</u>	<u>WA</u>	<u>SA</u>	<u>VIC</u>	<u>TOTAL</u>
<u>Door Configuration:</u>	Single	80%	63%	78%	81%	83%	74%
	Double	15%	27%	17%	19%	17%	20%
	Triple	2%	4%	6%	0	0	3%
	Four or more at site	3%	6%	0	0	0	3%
<u>Reason for survey:</u>	New Installation	10%	38%	33%	3%	0	19%
	Service	90%	53%	67%	97%	97%	79%
	Survey only	0%	9%	0	0	3%	3%
<u>Door Brands listed:</u>		9	19	3	4	8	28
<u>Door Types:</u>	Sectional	60%	52%	68%	33%	49%	55%
	Roller	35%	38%	26%	64%	48%	38%
	Tilt	5%	9%	6%	0	3%	7%
	Other	0	1%	0	3%	0	1%
<u>Door Sizes:</u>	less than 3m	59%	67%	65%	64%	46%	64%
	greater than 3m	41%	33%	35%	36%	54%	36%
<u>Door Age:</u>	Range years	0-20	0-25	0-10	0-25	0-18	0 - 36
	Median years	7	6	2	7	4	6
Reported Opener Statistics		<u>QLD</u>	<u>NSW</u>	<u>WA</u>	<u>SA</u>	<u>VIC</u>	<u>TOTAL</u>
<u>Reason for survey:</u>	New Installation	21%	29%	3%	8%	0	20%
	Service	79%	64%	97%	92%	97%	77%
	Survey only	0	7%	0	0	3%	3%
<u>Opener Brands listed:</u>		9	15	5	3	3	26
<u>Opener Models listed:</u>		29	34	19	10	11	70
<u>Opener Age:</u>	Range years	0-19	0-22	0-2	0-20	0-18	0 - 22
	Median years	5	3	1	6	3	4
Instructions / Manuals		<u>QLD</u>	<u>NSW</u>	<u>WA</u>	<u>SA</u>	<u>VIC</u>	<u>TOTAL</u>
Were NOT supplied with written safety instructions or manuals.		34%	33%	3%	29%	14%	28%
Did NOT have operating and safety procedures explained by installer.		45%	33%	93%	43%	26%	45%
Did NOT still have the manual.		38%	39%	10%	52%	20%	35%
Controls / Sensors		<u>QLD</u>	<u>NSW</u>	<u>WA</u>	<u>SA</u>	<u>VIC</u>	<u>TOTAL</u>
Did NOT have an operating control and of those which did		17%	38%	48%	31%	20%	30%
Were NOT located at a height of at least 1.5m above floor		2%	18%	9%	0	0	4%
Were NOT located within sight of door & away from moving parts		2%	1%	9%	0	22%	3%
Did NOT have a manual release handle fitted and of those which did		2%	8%	35	5%	0	4%
Were NOT located at a height less than 1.8m above floor		49%	7%	2%	66%	6%	27%
Were NOT fitted with photo electric beams		96%	90%	93%	100%	97%	94%
Were NOT fitted with a safety edge		97%	91%	100%	100%	100%	96%
Labels		<u>QLD</u>	<u>NSW</u>	<u>WA</u>	<u>SA</u>	<u>VIC</u>	<u>TOTAL</u>
Did NOT have safety labels fixed on or near the garage door		70%	37%	50%	41%	47%	37%
Did NOT have safety labels fixed on or near the garage door opener		55%	61%	97%	87%	97%	67%
Did NOT have safety labels fixed on or near any operating control		60%	68%	93%	92%	100%	72%
Did NOT have safety labels fixed on or near manual release		51%	42%	84%	100%	94%	58%
Door Operation		<u>QLD</u>	<u>NSW</u>	<u>WA</u>	<u>SA</u>	<u>VIC</u>	<u>TOTAL</u>
Were NOT in good mechanical condition.		48%	31%	19%	43%	34%	37%
Did NOT operate smoothly on automatic		12%	5%	9%	18%	9%	10%
Did NOT operate smoothly on manual		12%	3%	13%	15%	15%	9%
Did NOT reverse on contact with a test block.		5%	7%	5%	13%	17%	7%
Were NOT properly balanced for smooth/safe operation.		7%	3%	18%	3%	9%	7%
% of doors fitted with PE beams or safety edges which did NOT operate effectively.		20%	27%	N/A	N/A	100%	25%
Door Opener / System Checks / Servicing		<u>QLD</u>	<u>NSW</u>	<u>WA</u>	<u>SA</u>	<u>VIC</u>	<u>TOTAL</u>
Did NOT conduct monthly safety check of door opener reversal.		93%	86%	93%	100%	94%	91%
Had NOT been serviced in the last 12 months.		70%	43%	80%	86%	79%	64%
Were NOT shown how to do the safety reversal test		20%	15%	3%	50%	31%	19%

AGDA sincerely thanks all owners/ occupiers whose kind permission enabled the technicians to undertake this survey